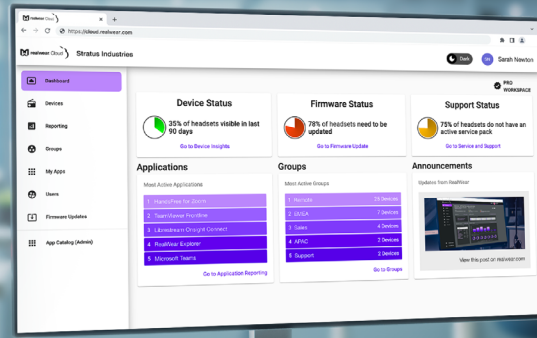




Data Sheet

REALWEAR CLOUD

Enhance. Streamline. Control.



RealWear Cloud empowers IT and Business Operations to enhance and streamline control of their RealWear device fleet. Our comprehensive offering saves time and money to get the most out of your investment.



Streamline Updates & Deployments

- Low touch rollout of updates to entire fleet
- Dashboard allows admins to quickly see deployment status
- Save time & money by reducing need for on-site support
- Manage device software at company, group, or device level



Analyze & Utilize Device Data

- Understand device and app usage to optimize operational efficiency
- Bridge the knowledge gap between management and frontline worker
- Assisted Intelligence expedites problem solving --> increase in ROI
- Integrate and aggregate data with outside platforms



Provide Real-time Technical Support

- Reduce downtime with remote troubleshooting
- Simplify process to identify, diagnose, and fix technical issues
- Get access to help when and where you need it – even if not on premises

Service Tiers

Basic

Basic workspace is for customers who want access to basic device management and analytics as well as access to the RealWear ecosystem of over 200+ apps optimized for voice control.

Similar in functionality to Foresight, the Basic workspace ensures IT and Business Operations can get access to apps, manage their devices, and see limited information about their deployment.

Pro

Pro workspace is for customers looking for enhanced functionality which enables new ways to optimize their device fleet. Users can remotely manage and control their deployments, get enhanced data about how device and apps are being used, and troubleshoot their RealWear devices remotely.

Pro workspaces are designed for IT Administrators, Business/Operations Managers, Frontline Workers, and Partners providing a comprehensive solution and tools to enrich the RealWear device experience and drive business value.

Compare RealWear Cloud Basic vs Pro Features

	Basic	Pro
Price	Free	See pricing below
Device Management Add, manage, and deploy RealWear devices	✓	✓
Basic Analytics Access to device usage metrics	✓	✓
App Catalog Remotely manage & deploy apps optimized for RealWear devices	✓	✓
Firmware Management Remotely manage firmware updates on global scale	✗	✓
Pro Analytics Data regarding device and app usage, firmware status, and more	✗	✓
Data Export Export data for easy integration into data platform	✗	✓
Cloud Assistance Remote troubleshooting for RealWear devices	✗	✓
Device Lock* Remotely lock a device if lost	✗	✓
Wipe Device* Remotely wipe a device if lost or stolen	✗	✓

*Coming soon

Pricing

RealWear Cloud is available for any RealWear device. Existing Foresight workspaces will be automatically converted into Basic workspaces. We also offer a 60-day free trial of a Pro workspace.

Customers can upgrade their Basic workspace to a Pro workspace by purchasing a Pro Workspace License, which comes with 10 device control licenses (DCLs). For customers who would like licenses for more than 10 devices, additional DCLs can be purchased. Pricing varies depending on the number of Device Control Licenses purchased and the term chosen.

Pro Workspace (Up to 10 devices)

Term	12 MONTH	24 MONTH	36 MONTH
SKU	RWC-PROWORKSPACE-12	RWC-PROWORKSPACE-24	RWC-PROWORKSPACE-36
Price (USD)	\$600	\$1,200	\$1,800

Device Control License (11 to 100 devices)

Term	12 MONTH	24 MONTH	36 MONTH
SKU	RWC-DCL-12	RWC-DCL-24	RWC-DCL-36
Price (USD per device)	\$240	\$228	\$216

For customers with more than 100 devices, please contact sales@realwear.com for pricing.

Availability

Availability for RealWear Cloud will begin on August 2nd, 2022. Plans can be added at any time and are not tied to device purchase. For more information on plans and how to purchase, please contact sales@realwear.com or your authorized reseller.